Quality Policy

Section 4 Security have established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our Integrated Management System (Quality, Health, Safety & Environment) Management System.

Customer focus: As an organisation Section 4 Security have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Section 4 Security top management are committed to our Integrated Management System creating and maintaining a working environment in which people become fully involved in achieving our objectives and targets.

Resources: Section 4 Security through training and skill development of our employees, the sharing of knowledge and information and by management providing sufficient resources of both physical, technological and equipment to meet and achieve any challenges.

Support: Section 4 Security top management provides support and encouragement to our management team to demonstrate their leadership as it applies to their areas of responsibility.

Engagement of people: Section 4 Security recognises that people are the essence of any good business and that their full involvement and support of the Integrated Management System enables their abilities to be used for mutual benefit.

Process approach: Section 4 Security understands that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: Section 4 Security are committed to achieving continual improvement across all aspects of our Integrated Management System; it is one of our main annual objectives.

Evidence-based decision making: Section 4 Security are committed to only make decisions relating to our Integrated Management System following an analysis of relevant data from measurement monitoring of our processes and information.

Relationship management: Section 4 Security recognises that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Risk management: Section 4 Security undertakes risk management processes in all areas that may impact upon our Client's expectations, or our services.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities.

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our website and as determined by top management or upon request.

Syed Ali
Managing Director
Section 4 Security